**Annual Shareholders Meeting** 

**28 October 2010** 

Wayne Boyd, Chairman

### Agenda

• Chairman's Introduction

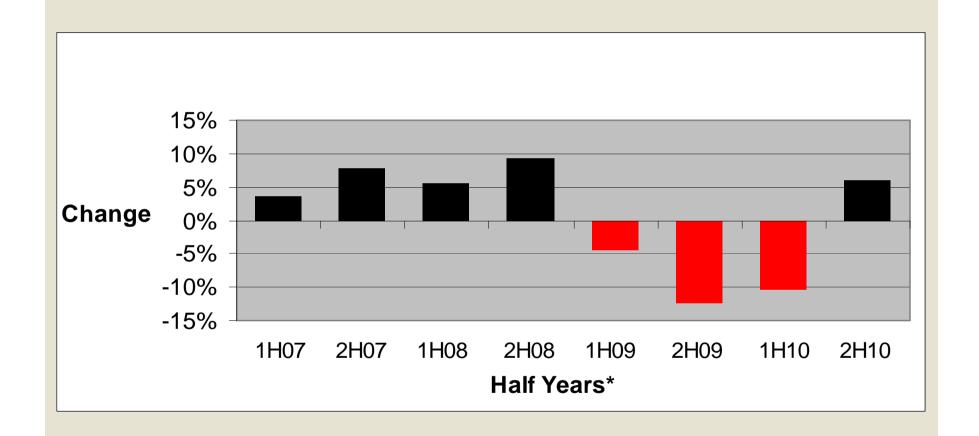
• Managing Director's Review and Trading Update

Resolutions

### **General Highlights**

- Progressively improving performance, as evidenced by second half results
- Express Package & Business Mail division again proved its resilience, while introducing new services
- Information Management division continues to grow, aided by:
  - recent investment in geographical footprint and capacity
  - recurring revenues
  - industry growth, driven by increased outsourcing
  - market share gains

### Half Year on Half Year EBITA Movements



\* FY09 amounts are normalised, as per the earlier slide.

### **Financial Highlights**

	Jun-10 \$000	Jun-09 \$000 (reported)	Jun-09 \$000 (normalised) *	Variance to normalised
Operating Revenue	328,469	339,491	333,491	(2%)
EBITDA	63,742	70,548	65,048	(2%)
EBITA	53,881	60,971	55,471	(3%)
NPAT*	28,858	34,593	29,508	(2%)

<sup>\*</sup> Jun-10 NP AT has been normalised to remove the impact of a non-cash tax charge of \$5,694k.

<sup>\*\*</sup> Jun-09 amounts have been normalised to remove the one-off impact of 5 extra trading days and the benefit of a property sale

#### **Final Dividend**

• Final dividend: 7.0 cps

• Imputation credits: 3.0 cps

• Supplementary dividend: 1.23 cps

• Record date: 17 September 2010

• Payment date: 30 September 2010

• No DRP offered in respect of the 2010 Final Dividend

Dean Bracewell, Managing Director

**Review and Trading Update** 

### **Managing Director's Presentation**

• Industry overview and business description

• Business strategy

• Trading update

Outlook

# **Express Package & Business Mail Industry Overview and Business Description**



### **Express Package Industry Overview**

- Services embedded in supply chains of businesses
- Consolidated industry structure
- Growth underpinned by demand for Just-in-Time supply
- Market has expanded as postal operators transition traditional 'parcel' volume to 'express packages'

# Express Package & Business Mail Business description

Network Courier	Point – to – Point	<b>Business Mail</b>	Support
COUR ERS	KIWI EXPRESS	Dedicated to Business Communication	FIELDAIR HOLDINGS LITD  AIR FREIGHT NZ LTD
POST HASTE  delivering excellence - people - service - package	SUB60 Trust it to us		FIELDAIR ENGINEERING
CASTLE PARCELS	SECURITY III EXPRESS		Parceline Express Lid
NON COURTERS	Stuck.co.nz		Freightways Information Services Limited
PASS THE PARCEL			

# **Information Management Industry Overview and Business Description**



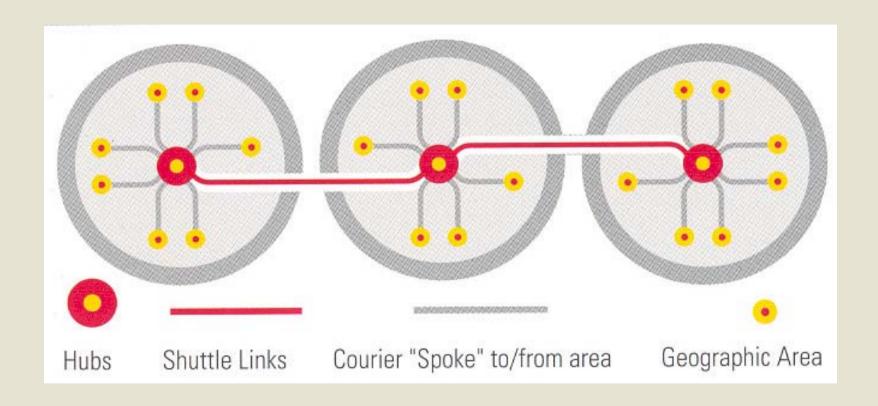
### **Information Management Industry Overview**

- Accelerating growth opportunity driven by:
  - Demand for expert management of business data
  - Risk management
  - Compliance requirements
  - Lower cost outsourcing
- Recurring revenue streams
- Consolidated industry structure

### **Information Management Business Description**

**VIC** QLD **New Zealand NSW ACT** SA WA ARCHIVE ARCHIVE ARCHIVE ARCHIVE **Document** ARCHIVE ARCHIVE ARCHIVE SECURITY SECURITY SECURITY SECURITY SECURITY SECURITY SECURITY **Storage D**HIA**SECURITY Data Storage Document Document Destruction** SHRED-SHRED-SHRED-**Destruction** 

### **Business Strategy**



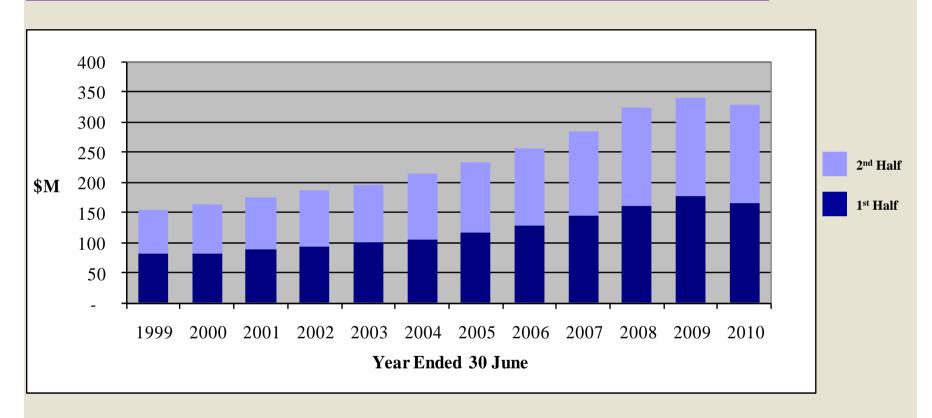
### **Business Strategy**

- Develop organic growth opportunities
- Positioning, People, Performance, Profit
- Explore complementary acquisition and alliance opportunities

### **Trading Update**

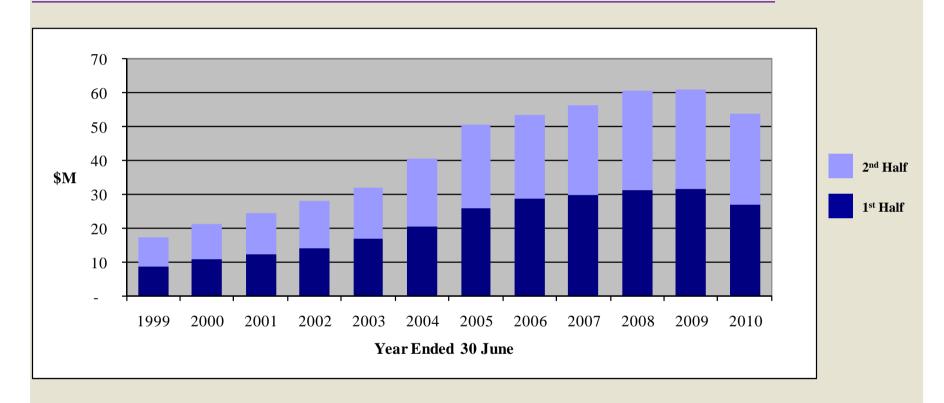


### **Operating Revenue**



• 10-year compound average annual revenue growth of 7%

### **EBITA**



• 10-year compound average annual EBITA growth of 10%

### **Current Financial Performance**

	Qtr ended 30		
	2010	2009	Variance
	\$000	\$000	%
Revenue	85,381	81,756	4%
EBITDA	15,410	15,100	2%
EBITA	13,014	12,683	3%
NPAT	6,743	7,002	(4%)

NB: - 2010 numbers are drawn from unaudited management accounts.

### **Outlook**



#### **Outlook**

- EP&BM division will benefit from a slowly improving domestic economy, albeit we must remain cautious until we see improvement in all businesses, which is not yet the case
- IM division will continue to benefit from recurring revenue streams and growing overall market. Recent investment will drive long-term sustainable value
- Capital expenditure expected to be \$13m for FY11
- FRE continues to seek and develop strategic growth opportunities

**Questions** 

### **Resolutions**

Election of Directors

• Authority to fix Auditors' remuneration

**Annual Shareholders Meeting** 

**28 October 2010**